



# DISSEMINATION ACTIVITIES YEAR 1 REP-Dissemination-Year1

Project: LuCySe4RE Grant agreement Nr: 101127864 Call identifier: DIGITAL-ECCC-2022-CYBER-03 Version: 1.0 Date: 05.02.2025 Classification: PUB

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PROJECT	
Project number:	101127864
Project name:	Enhancing Cybersecurity Services for the Luxembourgish Research and Education community
Project acronym:	LuCySe4RE
Call:	DIGITAL-ECCC-2022-CYBER-03
Topic:	DIGITAL-ECCC-2022-CYBER-03-UPTAKE-CYBERSOLUTIONS
Type of action:	DIGITAL-JU-SME
Service:	CNECT/H/01
Project starting date:	1 September 2023
Project duration:	36 months
	LuCySe4RE aims to support the Luxembourg national research and education network (NREN) in enhancing its cybersecurity services for the national research and education community. For this, new innovative cybersecurity solutions will be implemented within the research and education network to improve knowledge and cybersecurity auditing solutions. This will help the internal Computer Security Incident Response Team (CSIRT) perform its daily tasks in fighting new threats and do incident response. With its community of research and education institutions, including organisations from primary up to higher education, important use cases will be demonstrated by integrating and providing strong cybersecurity services. The project will strengthen the cybersecurity on a national level and enhance the protection organisations against actual cybersecurity threats.
Abstract	By improving cybersecurity on a national level for Research and Education (R&E) sector, the knowledge and information will also be shared on a European level through Restena's active partnership in the GÉANT association. The results of LuCySe4RE will be shared on a national level (with other local CERTs) and on international level (in the European NREN and TLD community). In parallel, LuCySe4RE will pave the way to comply with new European directives such as the CRA, CER, NIS2 directive.
	Furthermore, the project shall increase the maturity of cybersecurity awareness in the R&E community on a national level by building bridges with institutions by means of professional training (prevention and education) and materials. As such, a long-term impact of LuCySe4RE to enhance the cybersecurity capabilities in Luxembourg and play a strong role in raising awareness not only in the R&E sector but on a national level.



## **Revision Control**

Version	Date	Modification	Status	Origin
0.1	19/07/2024	Initial version	Draft	CG
0.2.	07/08/2024	Adding some images	Draft	CG
0.3.	08/08/2024	Formatting, number of training attendees and overview on Year 2 execution	Draft	CG
0.4	19/08/2024	Report review	Draft	CW
1.0	20/08/2024	Final version	Final	CW
1.0	05/02/2025	Release to public	Final	CW



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# Glossary

Abbreviation	Explanation
CSA	Cybersecurity Act
CER	Critical Entity Resilience Act
CSIRT	Computer Security Incident Response Team
NREN	National Research and Education Network
R&E	Research and Education
TLD	Top Level Domain
WP	Work package
LuCySe4RE project	Luxembourg cybersecurity 4 research and education project
CISO	Chief Information Security Officer
TNC	The Networking conference
Al	Artificial Intelligence



## **Executive Summary**

The dissemination activities - Year 1 report summarises the dissemination activities led in the first year of the LuCySe4RE project (1 September 2023 to 31 August 2024) according to the WP4 'Communication, Awareness, Training' whose objectives are

1) to define and implement comprehensive and effective communication activities on the deployed cybersecurity-as-a-service offer

2) create awareness about cybersecurity and data protection in the R&E community (and beyond) by organizing yearly conferences

3) facilitate exploitation of the project outcomes and to promote the results of the project also on international level (e.g. via GEANT, Restena Security website) and

4) extend the training offer and elaboration of content for trainings.



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# **Report on Year 1 dissemination activities**

This report provides a summary of the dissemination activities performed in the first 12 month of the LuCySe4RE project.

The report is structured after the tasks order in WP4. In the first section "4.1. - Conference organization" a summary of the event organisation in the framework of the project will be presented. The second section "4.2. - Awareness materials" will present the materials and outcomes of the awareness activities. Section 3 will present the outcomes for Task 4.3." Trainings". In Section 4, for Task "4.4. - Project Dissemination", the project identity related communication activities will be presented. The report concludes with an overview of the expected dissemination activities throughout the second year of the project.

## 1. Task T4.1. Conference organisation

Event and conference organisation is part of the LuCySe4RE project to raise awareness on cybersecurity and data privacy.

## 1.1 Data Privacy Day conference

In January 2024, the Data Privacy Day event was co-organised together with the University of Luxembourg around the central theme of artificial intelligence (IA).

More than 260 participants took part physically or virtually to that hybrid event. The audience is mainly professionals from legal domains, but also R&E as well as larger audience.

All the related communication documentation has been updated with the co-financing information from the LuCySe4RE project. A few months before the event - in line with the start of the LuCySe4RE project - the organizational and communication activities started. In addition to the 'regular' tasks of organising an event, including the search for speakers or the establishment of the agenda, a variety of communication tools were used to spread the word about the event before the event, engage during the event, and improve event loyalty on the long-term. Among the achievements:

- the dedicated event website (dataprivacyday.lu) has been regularly updated,
- event banners for Restena social medias X and LinkedIn (accessible at https://x.com/restena, https://www.linkedin.com/company/restena-foundation and counting respectively 268 and 710 followers as of 30 December 2023) have been designed and shared at key steps of the communication process ('Save the date' and 'Register now'),
- event web banner and poster were shared with partners,
- TV screens were designed,
- 250 personalised data blockers with the event baseline were designed, ordered from a specialized company, and offered to attendees.



Organisation

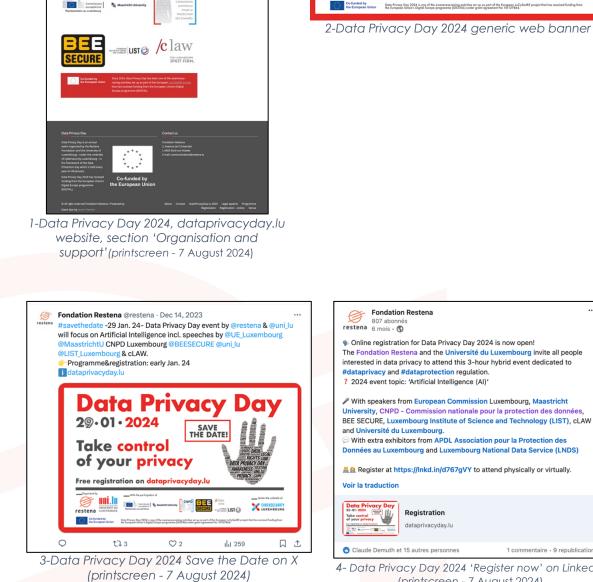
restena Participating institutions UNIVERSITÉ DU LUXEMBOURG

CNPD

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Dissemination activities YEAR 1 [REP-Y1-LuCySe4RE-Final]





4- Data Privacy Day 2024 'Register now' on LinkedIn (printscreen - 7 August 2024)

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WINDERFE DU LIVERBOURD WINDERFE DU LIVERBOURD WINDER		
Take control of your privacy Control Market SSES DATA SSES DATA S		
<ul> <li>On Monday 29 January 2024, from 9:30 a.m. to 12.45 p.m.</li> <li>Online or at Maison du Savair, Belval Campus, Eschsur-Alzette - Luxembourg</li> </ul> Free registration on dataprivacyday.lu		
With the participation of     with the participation     with the participation of     wit		



6- Data Privacy Day 2024 data blocker

5- Data Privacy Day 2024 poster

## 1.2 cyberday.lu conference

In the second year of the LuCySe4RE project (in October 2024) the CyberDay.lu event - organized by the Restena Foundation - will in turn welcome its participants. The cyberday.lu conference aims to raise awareness about recent cybersecurity topics and problems. The audience is mainly R&E and public.

Preparatory work for this event has already begun during the first year of the project in a similar approach as the Data Privacy Day. Among the achievements done for CyberDay.lu 2024 during the first year of the LuCySe4RE project are:

- the booking of the room where the event will be held and related logistics,
- The speakers have already been selected (but not officially announced yet),
- the dedicated event website (cyberday.lu) has been updated with 2024 information,
- event banners for Restena social medias X, LinkedIn and Mastodon (Mastodon is an additional social media channel introduced by Restena in 2024 whose account accessible at https://mstdn.social/@restena gathers 61 followers as of mid-July 2024) have been designed and shared at key steps of the communication process ('Save the date')
- event factsheet, web banner and poster were shared with partners,
- 175 personalised bags with the project name have been designed and ordered from a specialized company (They will be offered to attendees at the event).



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7-CyberDay.lu 2024, cyberday.lu website, section 'Organisation and support' (printscreen - 7 August 2024)



9- CyberDay.lu 2024 bag



10- CyberDay.lu 2024 Save the Date on Mastodon (printscreen - 7 August 2024)



11- CyberDay.lu 2024 poster



## 2. Task T4.2. Awareness materials

A tip-sheet whose ambition is to raise awareness of key issues among people working in the research or education sector in Luxembourg has been published on the 'Back-Up' topic. While the content of the tip sheet has been written by Restena employees, its translation process from French to English was outsourced to an external translation agency. To illustrate the tip-sheet a photography has been bought from an online stock photo agency. The printing of 100 exemplars of the tip-sheet in French and 100 additional in English has also been outsourced.

The tip-sheet entitled '**BACK UP YOUR DATA SAFELY**' is shared within the research and education community in Luxembourg via download from the Restena corporate website at https://www.restena.lu/en/publications, via distribution at events co-organised by Restena with a focus on cybersecurity (i.e. CyberDay.lu) or on express request from the R&E institutions.

The tip sheet has been promoted as a news on the Restena corporate website (https://www.restena.lu/en/news/393-backing-your-data-crucial-issue), then shared on Restena social media channels X and LinkedIn.



12- Tip sheet (Back up your data safely) – English language (Abstract)



13-Tip sheet announcement on X (printscreen - 7 August 2024)



## 3. Task T4.3. Trainings

Throughout the first year of the LuCySe4RE project, seven trainings about cybersecurity topics have been provided.

## 3.1 Continuous learning activities

Six trainings, representing a total of 45 hours, was given at the Digital Learning Hub (DLH), a continuing professional education structure of the Luxembourgish Ministry of Education, Children and Youth.

There, Restena employees shared their knowledge with a total of 57 attendees about

- Domain Name System (DNS) administration (19 and 20 October 2023),
- How to secure DNS infrastructure with Domain Name System Security Extensions (DNSSEC) (27 October 2023),
- The Multi-factor Authentication (24 November 2023 and 8 February 2024),
- Ansible (8 and 9 February 2024) and
- Incident Management (05 July 2024).



14-'Introduction to Ansible' training at DLH, February 2024

## 3.2 Specific awareness trainings

Early July 2024, the Luxembourg National Data Service (LNDS) organised a Cybersecurity Primer training held by Restena employees for 60 of their employees. This one-hour awareness-raising training focussed on actual topics such as Phishing, Backups, and Password policies.

These specific awareness trainings are on-demand and are coordinated with the requesting organisation.



## 4. Task T4.4. Project Dissemination

## 4.1 The LuCySe4RE project identity

At the start of the LuCySe4RE project, the communication activities were focused on developing a project identity. For a better promotion of the resulting new service that will derive from the project, it is crucial to brand the service with the necessary tools.

## 4.1.1 Logo

The project logotype has been designed first, representing the goal and scope of the LuCySe4RE project – with the shield standing for the security aspect, the numbers 0 and 1 for the binary of IT representation – and highlighting its positioning within Restena activities – with the use of the colours of the Restena graphical charter and reuse of a few elements of the Restena logo.





## 4.1.2 The roll-up for events

To complement the logo, a roll-up has then been designed by Restena for any communication purposes of the project. Relying directly on the project logo and highlighting the key ambitions of the project, the roll-up will be used throughout the whole project duration as a communication tool to present the project anytime promoting LuCySe4RE.

To suit all the situations, the roll-up was designed in English language. Its printing has been outsourced to a competent supplier.





17-The LuCySe4RE roll-up design

## 4.2 The project first promotion

## 4.2.1 Website for LuCySe4RE project

Shortly after the project was kicked-off, a webpage dedicated to the LuCySe4RE project has been implemented within the Restena corporate website within the 'Projects' section (a section dedicated to promoting all Restena current projects).

The webpage accessible at

https://www.restena.lu/en/project/lucyse4re for the English language and

https://www.restena.lu/fr/project/lucyse4re for the French one,

has been thought as the official point of the communication about LuCySe4RE on the Internet.

Thus, the project webpage is intended to evolve throughout the project progress. At the project's early stage, a presentation of the project's challenges and ambition, and Restena implication has been published.

First main important documentation published about the project at conferences have been published afterwards, which will be the case throughout the whole project duration.





18-LuCySe4RE webpage (Abstract) – Screenshot 7 August 2024

## 4.2.2 Press release

This project webpage has been a complementary source of information when time has come to publicly announce the kick-off of LuCySe4RE. Indeed, in the first month of the project's life, a press release was sent to a list of 50 press contacts from the Luxembourg medias, in both French and English languages. Entitled 'Mieux armer la recherche et l'éducation face aux risques cyber' I 'Equipping research and education to better deal with cyber risks', the press releases sent to Restena's press contact list are available on the Restena website at https://www.restena.lu/en/publications.



19-LuCySe4RE press release, September 2023 (Abstract)



The press release was well accepted by the Luxembourgish Tech community as it was further shared on various platforms:

TechSense:	https://techsense.lu/news/equipping-research-and-education-to- better-deal-with-cyber-risks (date: 20/08/2024)	
Entreprises Magazine	N°122 Nov/Dec23, page 7 https://www.entreprisesmagazine.com/uploads/magazines/files/122- novembre-de_cembre_2023.pdf (date: 20/08/2024)	
Corporate News	https://www.corporatenews.lu/fr/archives- shortcut/archives/article/2023/09/mieux-armer-la-recherche-et-l- education-face-aux-risques-cyber (date: 20/08/2024)	
Agefi	https://agefi.lu/Fax-Article.aspx?date=29-09- 2023&fax=5659&rubr=5620&art=76350 (date: 20/08/2024)	
Ministry of Higher Education and Research	Rapport d'activités 2023, page 108 https://mesr.gouvernement.lu/dam-assets/documents/rapports-d- activite/rapport-annuel-2023.pdf (date: 20/08/2024)	

### 4.2.3 Social media

When informing the medias, LuCySe4RE has also been announced on the Restena website within the 'News' section, with the content of the press release being integrated on

https://www.restena.lu/fr/news/378-mieux-armer-la-recherche-et-leducation-face-auxrisques-cyber and

https://www.restena.lu/en/news/378-equipping-research-and-education-better-deal-cyber-risks).

Then, the news was shared on Restena social media channels on X and LinkedIn.







### 4.2.4 Newsletter

Restena kept on informing its community about the project, the information posted on its website was shared on its bi-annual newsletter 'Restena NEWS', January 2024 edition. It was the first and main information of the publication send to all people interested in receiving the latest information from the Restena Foundation in their own inbox (513 people on the mailing list).

The newsletter, available in French and English are available on

https://www.restena.lu/en/restena-news-8-january-2024

and https://www.restena.lu/fr/restena-news-8-janvier-2024

De Communication (3)		
Pour newsletter@restena.lu 😳		
Sujet Restena NEWS #8 - Janvier 2024		
List-ID Restena Newsletter <restena-newsletter.restena.lu></restena-newsletter.restena.lu>		
Affichez la newsletter dans votre navigateur 📾 Read this newsletter in E	ngish	
Restena		
NEWS Les dernières actualités de la Fondation Restena The latest news from the Restena Foundation		
#8 - Janvier 2024		
MIEUX ARMER LA RECHERCHE ET L'ÉDUCATION FACE AUX RISQUES CYBER		
Se4RE Se4RE Search and Search a	ly hcé	
VERS UNE AUTHENTIFICATION AUX RÉSEAUX D'ENTREPRISE PLUS SÛRE ET PLUS SIMPLE		
Celeca à luna repériencen ou sin d'extrema Retena et DRN ent centrégie une proposition de normalisation pour le développement d'une méthice d'authentification aux réleaux d'entreprise. La proposition, couplant les normes EAP et FIDO 2, a été présentée à des experts en protocoles d'authentification los de IEEFT I <u>et la polura</u>		
SAUVEGARDER SES DONNÉES, UN ENJEU CRUCIAL		
Une quatrième fiche-conseil destinée à sensibiliser les personnes travaillant dans le secteur de la recherche ou de l'éducation sur les problématiques ilées à la sécurité informatique est désormais disponible. Cette nouvelle publication porte sur la souvegarde des données. Lie-pus		
UNE LONGUE CARRIÈRE AU SERVICE DU .LU ET DU DNS		
Fin octobre 2023, et après près de 24 années d'activité au secrétariat de Restena, Laurence Battani a pris le chemin de la persion. Son parcours et son investissement ont accompagné histoire de Restena, plus particulièrement celle partant sur so acclivité de registre des noms de domaine sous l'extension nationale Ju et de son bureau d'enregistement pour le Ju, <u>Lice plus</u>		
Événements à venir		
<u>'Data Privacy Day'</u> , 29 janvier 2024		

21-LuCySe4RE promotion within Restena News, January 2024 (Abstract)

### 4.2.5 Kick-off event

In parallel, the project was introduced to the Restena employees. First, with a short introduction within the monthly internal newsletter 'Restena CONNECTOR', including a link to the LuCySe4RE project webpage.

Second, thanks to a dedicated 'Kick-off event' set-up around a 45-minute introduction about the project (ambition, roadmap, team, etc) by the project management followed by a light lunch.





22-LuCySe4RE Launch Event, September 2023



#### #1 - September 2023

Mnémosyne, new secretary • Mnémosyne Steuer has joined the administrative team as a Secretary as from 11 September 2023. Among her tasks, she's one of Restena voices and faces to welcome and guide our users when contacting or accessing us. Before joining, Mnémosyne was an administrative assistant within the Luxembourg Research and Education sector.

New email for HR issues • <u>br@restenc.lu</u> is now your new email address - available outside the local network to send your sickness declarations, on-call duty forms, "feuille de route", travel declarations and expense claims.

Jorge and Bruno, your contact persons for printer management - Jorge is joining Bruno for printer management tasks. Feel free to contact them if you have any questions ar issues related to printers, such as set-up and functioning on your warkstations, lack of ink, printing errors, etc.

#### All Restena events

CoffeeBreak + 26 September 2023 at 10.00 a.m., Kitchen area • Discover about passwordless authentication LuCySe4RE launch event • 28 September 2023 at 11.30 a.m., Kitchen area • Learn about the European LuCySe4RE project

CyberDay III • 12 October 2023 at 9.00 a.m., SKIP Pavilion in Esch-Belval • Get useful information on existing actual threats in the world of cybersecutly

Afterwork - 12 October 2023 at 5.00 p.m., Bätiment 4 in Esch-sur-Alzette • Let's share a relaxing moment together around "Danse d'expression et percussions africaines"

#### Team news

#### NETWORK TEAM

During summer, backbone routers have been successfully updated on both Restena and LU-CIX networks.
 Within the LUXACCI replact led by Set University of Luxerbourg, a specific dark fitter line both been

Within the LUX4QCI project led by Snt, University of Luxembourg, a specific dark fibre line has been
 implemented between the Luxembourg-Kirchberg Point of Presence (POP) and the Centre de Calcul (CDC)
 server room in Belval, This line is to be used by the project team for their testing needs. Read about LUX4QCI
 <u>project</u>

#### SECURITY TEAM

 The Restena's information security management system (ISMS) being certified according to ISO/IEC 27001:2013, an annual internal ISO/IEC 27001:2013 audit has been conducted before the summer. Led by Teindux, the 2023 internal audit highlighted no non-conformity. The afficial control audit by Sureau Veritas w take place on 8-10 November 2023, the last control audit on the ISO/IEC 27001:2013 norm. For the recertification in 2024 the ISO/IEC 27001:2022 must be implemented.

The European LuCySe4RE project (LuCy for those who know) has officially started an 1. September 2023. For 3 years, the project team members will improve protection against cybersecurity risks faced by the Luxembourg research and education community. Read doub LUCySe4RE project

23-LuCySe4RE promotion within Restena Connector, September 2023 (Abstract)



## 4.3 Promoting the project's ongoing work

## 4.3.1 Internal promotion

Throughout the first year of the project, after its introduction phase, the LuCySe4RE was the subject of a regular communication, within Restena employees and external stakeholders.

Internally, from October 2023 till July 2024, except for the March edition, an update of the work progress done by the LuCySe4RE-team was reported to Restena employees via the monthly internal newsletter 'Restena CONNECTOR'.

A report for the first-year progress was also presented a few weeks before the event turned to its 2<sup>nd</sup> year of execution within the internal Coffee Break event - a series of Restena internal events whose goal is to present and share with Restena employee's relevant project, service, development, etc. affecting them. There, the project management highlighted the main project achievements and future steps.



24-LuCySe4RE presentation at Restena Coffee Break, July 2024

### 4.3.2 External promotion

- With the external audiences, LuCySe4RE project was active within two events. A first in December 2023: the Horizon Europe Day organized by Luxinnovation to review the country's successful participation in the Horizon Europe funding programme. Not only has Restena shared its story about going through the process of submitting a project within an EU funding programme thanks to its LuCySe4RE project submission, but also the LuCySe4RE roll-up was exhibited within the 'poster area' specifically set-up for the event.
- LuCySe4RE project ambition and progress was then also presented in June 2024 to the international research and education community with a 30-minute session at the TNC 2024 event, the annual research and education networking conference. There a presentation was shared and the session recorded. Those are available on the LuCySe4RE project webpage on restena.lu.
- The LuCySe4RE project was submitted for presentation at the SAFECOMP 2024 conference but was rejected by the Programme Committee as it was considered of no relevance to the conference.



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25-LuCySe4RE promotion at Horizon Europe Day, December 2023



26-LuCySe4RE presentation at TNC 24, June 2024

- The LuCySe4RE project is regularly presented within the CISO-Belval group, a group of Chief Information Security Officers from R&E institutions in Luxembourg that regularly meets to discuss threats and news in security.
- Finally, when approaching the end of its first year of execution, the project main milestones has also been announced on the Restena website within the 'News' section. The news, available at https://www.restena.lu/fr/news/431-la-future-plateforme-degestion-des-evenements-de-securite-prend-forme and https://www.restena.lu/en/news/431-future-security-event-management-platformtaking-shape, was then shared on Restena social media channels on X, LinkedIn and mastodon.

## 5. Outlook on the Year 2

The following plan of action is already known for the second year of the LuCySe4RE project (1 September 2024 till 30 August 2025).

- 7 October 2024: multi-factor authentication training
- 10 October 2024: CyberDay.lu event organization
- 10 October 2024: project presentation at LibreOffice and Open Source conference
- 30 October 2024: project presentation at the CONNECT Online magazine by GÉANT
- 30 October 2024: email hygiene tip-sheet
- 28 January 2025: Data Privacy Day event organization
- 31 January 2025: info on year 1 report within the Restena newsletter January 2025
- 30 August 2025: project progress news on restena.lu website

Additional training - and presentations - will be added to this agenda.



## 6. References and Links

List of references			
CyberDay.lu event website	https://cyberday.lu		
Data Privacy Day event website	https://dataprivacyday.lu		
Restena account on X	https://x.com/restena		
Restena account on Linkedin	https://www.linkedin.com/company/restena-foundation		
Restena account on Mastodon	https://mstdn.social/@restena		
Restena corporate website - publication section	https://www.restena.lu/en/publications		
Restena corporate website - news about the 'BACK UP YOUR DATA SAFELY' tip-sheet	https://www.restena.lu/en/news/393-backing-your-data- crucial-issue		
Restena corporate website - LuCySe4RE project webpage	<ul> <li>https://www.restena.lu/en/project/lucyse4re</li> <li>https://www.restena.lu/fr/project/lucyse4re</li> </ul>		
Restena corporate website - news about the press release send at the beginning of the project	<ul> <li>https://www.restena.lu/fr/news/378-mieux-armer- la-recherche-et-leducation-face-aux-risques-cyber</li> <li>https://www.restena.lu/en/news/378-equipping- research-and-education-better-deal-cyber-risks</li> </ul>		
'Restena NEWS', January 2024 edition	<ul> <li>https://www.restena.lu/en/restena-news-8-january-2024</li> <li>https://www.restena.lu/fr/restena-news-8-janvier-2024</li> </ul>		
Restena corporate website - news about the end of LuCySe4RE first year of execution	<ul> <li>https://www.restena.lu/fr/news/431-la-future-plateforme-de-gestion-des-evenements-de-securite-prend-forme</li> <li>https://www.restena.lu/en/news/431-future-security-event-management-platform-taking-shape</li> </ul>		